

SZV is working to provide new online services that are easy to use for all our customers. Keep reading to find out what is new at SZV. Don't miss out! Be ready to go online with SZV.



**ME & SZV**  
RADIO

“Health & Wellness”  
“Customer is always right”  
“Hot Topics”

**S3 – Ep7: Overcoming Learning Curves**

Hosted by: Charonne Holder & Parveen Boertje  
Guest: Prof. Antonio Carmona Báez Ph.D.  
President University of St. Martin


**Listen here**

WWW.SZV.SX Click on SZV radio

Subscribe

102.7 FM PJD2  
98.1 FM Pearl  
96.3 FM Oasis  
106.3 FM Inspire

Every first & last Monday at 4:00pm  
Every first & last Tuesday at 6:00pm  
Every first & last Wednesday 12:00pm noon  
Every first Thursday at 12:00pm noon



**SEPTEMBER 2021  
DOCTOR CHANGE REQUEST**

**When:**  
September 1 – 30, 2021


**How:**  
Online only via [www.szv.sx](http://www.szv.sx)

**Option 1** MySZV insured portal  
**Option 2** Online Change Request Form

**Your confirmed doctor change request will go into effect as of October 1, 2021.**

For the list of available Family Doctors and detailed procedure go to [www.szv.sx](http://www.szv.sx).\*

\*online as of September 1, 2021.



**ONLINE SICK-LEAVE  
(AO) DOCTOR CONTROL**

**Sick and can't work?**  
Call your job the 1st day you are sick  
No more doctor card signing!  
Report to SZV online. Go to [www.szv.sx](http://www.szv.sx)

**When to report online:**  
Private sector employee: **3rd** day sick and can't work  
Government employee: **4th** day sick and can't work

**VERY IMPORTANT:**  
SZV doctor will **call you** – Don't miss the call!  
SZV will **e-mail** you about your sick-days – You have to give this to your manager/HR



**DID YOU KNOW?**

**AOV stands for  
“Algemene Ouderdomsverzekering”.**

It is a general insurance, based on the principle of solidarity, which guarantees a basic pension to those who have reached retirement age.

**Solidarity principle means that:**

- Anyone who enjoys an income in the (former) Netherlands Antilles must pay AOV Premium
- Everyone who has lived in the (former) Netherlands Antilles is entitled to AOV pension regardless of nationality or employment status